

## **COMPLAINTS AND SUGGESTIONS**

We encourage you to voice your concerns and complaints. If there is something we need to change, please let us know. Even if it's something small. We are always listening.

To have your say please <u>email us</u> and we will make sure your views are heard and acted upon as soon as possible.

We would also love to hear about what we are getting right! If you would like to share your experience of Kulture Break with us, please <u>drop us a line</u>.