

Term 4 FAQs

1. Why has the timetable online changed?

The timetable is different for the first 4 weeks of Term 4. This is just the 'online' timetable. We did this to make it easier for parents.

Once we go back to dancing in the studio the timetable will be exactly as it was in Term 3.

2. Why can't I see any Gungahlin classes?

Only the online timetable is showing at the moment. Since there is no physical location, it is all under Tuggeranong for now. When we return to the studios the timetable will go back to showing both locations.

3. When will we return to the studios for classes?

In line with the ACT lockdown, we are not allowed to have face to face classes until the Health Department opens up Gyms and organised exercise classes. Therefore we will be returning to the studio for face to face classes from Saturday 30th October. We can't wait!

4. Will there be a refund if I didn't participate in the preprogrammed classes in Term 3?

We were thrilled to be able to offer online, preprogrammed classes for all our students during term 3. These worked really well for the majority of families but some families found that this did not suit them as much and chose to not participate. A lot of time and resources were still used to make these available and, as a charity, we are not in a position to offer refunds to families who decided not to use the program. We hope you understand. If you would like to receive access to those preprogrammed classes just drop us a line at admin@kulturebreak.com

5. Will I get an invoice for each class we enrol in?

With the unstoppable pass we are offering all participants an 'all areas pass' to dance in any other style they like during weeks 1-4 online for not extra cost. When you enrol in one class you will only be invoiced for that one class and all others will be free while we are online. When we go back to the studio families will need to enrol into any additional classes they would like to attend.

6. I hate the internet. Can I just email you the classes we want to enrol in and let you enrol us?

Absolutely, we are happy to do your enrolments if that's easier for you. We will then send you an invoice to pay online.

REMEMBER: We're here to help. You can send us your questions at admin@kulturebreak.com and we will respond as soon as we can.